## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Karl-Heinz Pitsch Confirmation No.: 3076

Application No.: 10/647,980 Group Art Unit: 3267

Filed: August 26, 2003 Examiner: Paul Danneman

For: CLIENT RELATIONSHIP MANAGEMENT AND PRODUCT DISTRIBUTION

SYSTEM AND METHOD

## AMENDMENT UNDER 37 C.F.R. § 1.116

This correspondence is being filed electronically addressed to: Commissioner for Patents, P. O. Box

1450, Alexandria, VA 22313,1450 on the date shown below

Eileen Sheffield Date June 1, 2009

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

This is in response to the Final Office Action dated April 1, 2009.

Remarks/Arguments begin on page 13 of this paper.

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